

Kortney Stinson

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FULL STACK ENGINEER

Backend-focused Full Stack engineer who pairs deep API and distributed-systems experience with hands-on growth work across Elixir, Python, Go, Java, Ruby, and JavaScript/React. Build resilient, high-performance services and product experiences on top of them, with a track record of measurably improving onboarding, activation, and adoption. Ships end to end, recently designing, building, and launching a full production platform (iOS, web, and API) solo, and partners closely with product, design, and data to turn complex requirements into results that move the numbers.

SKILLS

Programming Languages Elixir | Python | Ruby | Go | Java | JavaScript | HTML | CSS | MySQL | PostgreSQL
Technologies Amazon Web Services | Docker | Kubernetes | Jenkins | Grafana | Sigma | DataDog | Linux

EXPERIENCE

PagerDuty

Software Engineer II | Atlanta, GA

Oct 2025 - Present

- Redesigned the in-app onboarding flow that guides new customers through connecting their team's chat tools (like Slack and Microsoft Teams) during setup.
- Engineered a new Slack-connection step that, after rolling out to customers, more than doubled (roughly 2.6x) the share of new responders connecting Slack.
- Shipped dozens of onboarding, account-setup, and fraud-prevention improvements, partnering closely with product, design, and data to reduce friction for new users.
- Strengthened the tracking the team relies on to measure how new users adopt features, making results more accurate and easier to report.
- Accelerated the team's testing and development setup so onboarding features ship faster and more reliably.

U.S. Bank

Senior Software Engineer | Atlanta, GA

Aug 2025 - Oct 2025

- Rebuilt legacy PHP refund workflows as a Go-based Refund Service orchestration, improving reliability and maintainability of EHR-related refund processing.
- Migrated critical refund logic from the acquired Salucro platform, ensuring seamless integration with U.S. Bank systems and minimizing disruption for end-users.
- Defined service contracts and orchestrated workflow dependencies with cross-functional teams, standardizing refund processing across multiple EHR integrations.
- Hardened automated testing and monitoring for the new service, increasing confidence in production deployments and reducing errors in high-value transactions.

Doxo

Senior Software Engineer | Bellevue, WA

Nov 2022 - May 2025

- Led development of the Subscription Platform API (primarily Ruby on Rails), overseeing a 10M+ subscription base and reporting performance to stakeholders — increasing subscription and customer retention.
- Designed a quarterly service health-check rubric that improved system health, reduced tickets, and increased visibility by distributing ownership across the team.
- Standardized API integration across internal teams by documenting doxo tools and Platform APIs with detailed sequence diagrams, increasing adoption of established API standards.
- Co-led development of the Credit and Identity Platform API, enabling expansion into new financial product offerings.

PrizePicks

Mid-level Software Engineer | Atlanta, GA

Mar 2021 - Jul 2022

- Optimized RESTful and GraphQL API services for critical mobile/web applications in Ruby on Rails and Go, ensuring high availability and performance for core user functionality.
- Integrated an external automated live-scoring service across 5+ sports, increasing user retention and first-time-depositor rate.
- Drove root-cause analysis for complex system issues, identifying systemic patterns and implementing preventative measures that improved overall system stability.
- Resolved critical application issues for internal stakeholders, streamlining operational workflows and minimizing disruptions.

Aspiron

Junior Software Engineer | Columbus, GA

Nov 2019 - Jun 2020

- Automated critical data-processing workflows with PHP scripts, improving operational efficiency.
- Executed complex ETL on large volumes of hospital data from 70+ facilities (300+ claims weekly), ensuring accurate data migration.

Synovus Financial Corp

TIBCO Developer | Columbus, GA

Aug 2017 - Nov 2019

- Built and maintained critical SOAP and RESTful web services in TIBCO BusinessWorks, enabling seamless data flow for key commercial banking features.
- Authored comprehensive technical documentation for new and existing middleware services, improving team efficiency and knowledge transfer across complex integration points.

PROJECTS

First Crack

Specialty Coffee Discovery Platform — iOS, Web, API

- Designed, built, and launched a full product solo — native iOS app, web app, and backend API — now live on the App Store with 380+ hand-curated specialty coffee shops across Georgia.
- Built the entire stack in-house (Elixir, SwiftUI, React, PostgreSQL) with a privacy-first architecture and no third-party tracking.
- Created a custom analytics and conversion-funnel system to measure how users discover, engage with, and adopt the app.
- Learned Swift from scratch to build the iOS app, taking it from first commit to a live, 5.0-rated App Store listing.

EDUCATION & CERTIFICATIONS

Bachelor of Information Technology

Columbus State University

Amazon Web Services Certified Cloud Practitioner - Foundational

AWS Training and Certification

Feb 2024